# **TWU Libraries Strategic Plan 2018-2020**

#### Strategic Imperative One: Learn

The Libraries will contribute to the University's strategic imperative to educate individuals through a student-centered education focusing on the teaching and learning of the whole person for empowerment and long-term success.

Action Item 1: Expand and strengthen our teaching role and educational impact by partnering with faculty and staff to advance and support students in their identification and effective use of information.

Action Item 2: Create a Diversity Work Group to serve as a library-wide coordinating group for promoting diversity and inclusion within the Libraries. The charge for the group would be to create an environment that is safe and welcoming to all faculty, staff, students, and members of the wider community in all their diversity.

## Strategic Imperative Two: Discover

The Libraries' will contribute to the University's strategic imperative to grow its contributions to discovery by empowering the institution and its community to fully engage in the discovery process

Action Item 1: Develop a repository to preserve the historical record and retain TWU scholarship thereby enabling access by a broader community.

Action Item 2: Attain national recognition as the premier physical and virtual destination for Women's History.

Action item 3: Develop a Digital Services Unit to support the University's academic programs and research initiatives through education and implementation of services related to research data management, copyright, author's rights, open access, open journals, open educational resources, and other digital initiatives.

Action Item 4: Maintain physical and virtual collections to support the University's academic program and research initiatives through systematic comparison to peer institutions, assessment of quality and usage of resources, and strategic acquisitions.

### Strategic Imperative Three: Serve

The Libraries' will contribute to the University's strategic imperative to express its ethic of service through engagement with local, state, national, and international communities as a means to empower the lives of those who serve as well as those the university serves.

Action Item 1: Develop partnerships with other libraries and cultural memory organizations locally, statewide, nationally, and internationally to develop mutually beneficial and innovative conferences, programs, and services to the community.

Action item 2: Establish partnerships with other campus units to explore new initiatives and improve existing services to the community.

### Strategic Initiative Four: Lead

The Libraries will contribute to the University's strategic imperative to provide systematic and meaningful opportunities for students, staff, and faculty to celebrate the value of diversity in leadership and to acquire skills that empower them to lead with distinction, intentionality, and purpose.

Action item 1: Support staff career development and solidify institutional success through systematic succession planning and mentoring initiatives.

Action Item 2: Develop cross-departmental work groups to provide leadership opportunities for staff in areas such as staff training, events, diversity, digital scholarship, marketing, policy, safety, website redesign, shared file storage, and social media

Action Item 3: Support continuing education and professional development opportunities for library staff by providing the necessary resources for travel and webinars.

## Strategic Initiative Five: Invest

The Libraries will contribute to the University's strategic imperative to invest in people, prosperity, place, and planet to ensure a sustainable future.

Action item 1: Provide improved spaces within the Libraries that foster learning, reflection, study, and student engagement.

Action Item 2: Enhance and promote opportunities to further staff communication, collaboration and understanding.

Action Item 3: Encourage staff participation in campus group events.

Action Item 4: Evaluate library resources annually, identify gaps, overlaps, and low usage items.

Action Item 5: Evaluate library organizational alignment and respond to meet evolving university and user needs.

Action Item 6: Develop a line item budget spend plan each year and track expenditures at department levels.