

# **ESSENTIAL INFORMATIONN**

# **MOVING IN**

# OPENING/CLOSING DATES

#### FALL

Residence Halls Open August 20-22, 2024 First Day of Classes August 26, 2024 Labor Day Holiday September 2, 2024 Thanksgiving Holiday November 27-29, 2024 Residence Halls Reduce Services December 13, 2024

#### SPRING

First Day of Classes January 13, 2025 MLK Holiday January 20, 2025 Residence Halls Close May 9, 2025

\*During break periods, residence halls will operate under reduced services and staff will remain on call.

# YOUR LICENSE

Make sure that you have read your Housing & Dining license and are aware of all the terms and conditions. The housing license can be found online at www.twu.edu/housing/ under the "Housing" tab. To request a cancellation of your license, please read Section 31 of the housing license to review the cancellation policy.

# **RESIDENTIAL MAIL**

Each residence hall has its own unique address where residents may receive mail and packages from official carriers. It is the resident's responsibility to ensure their address is listed correctly. Upon move-out, a resident is responsible for setting up their own mail forwarding. Please include your room number and hall name in your address.

#### **Parliament Village**

703 Administration Drive Denton, TX 76204 (940) 898-3655

#### **Guinn Hall**

420 E. University Drive Denton, TX 76204 (940) 898-3636

#### The Arch Denton

701 Fort Worth Drive Denton, TX 76204 (940) 314-6968

#### Stark Hall

1719 N. Bell Avenue Denton, TX 76204 (940) 898-3694

Lowry Woods 1600 Oakland Street Denton, TX 76204 (940) 898-3785

#### **Redpoint Denton**

500 Inman Street Denton, TX 76204 (432) 286-3466

# WHEN YOU ARRIVE

Remember to have your TWU ID when you arrive for move-in day. Signs around your building will direct you through the check-in process. You must present your ID when you enter your building to pick up your room key after unloading your vehicle. We ask that guests and family members remain outside during this time to avoid crowding.

Housing & Dining has partnered with University and Student Services (USS) to provide a full-service move-in experience for all students living in Parliament Village, Guinn Hall and Stark Hall. You will be asked to arrive at your community at your designated time for a drive-through check-in before USS unloads your vehicle and moves your belongings to your room. Once your belongings have been unloaded, you will be directed to park before being free to pick up your key and begin unpacking your room. USS will unload your vehicle only once, any additional loads are the responsibility of the student to unload and move.

# PARKING ON CAMPUS

On August 20 and 21, there will be unloading zones set up near the entrances of Parliament Village, Guinn Hall and Stark Hall. This area can only be used for unloading. Once you have unloaded your vehicle, volunteers will direct you to designated parking areas away from the unloading zones. Please follow all parking signs and refer to staff or volunteers for any additional assistance. Please be aware that it may take several hours for your belongings to get to your room. Lowry Woods has designated unloading areas closer to the building. Please quickly unload your vehicles and move them so others may benefit.

Move-in times can be found at www.twu.edu/move-in-week/. Please do not bring trailers or oversized vehicles. These will not fit in our parking lots, and you will be directed to park off-campus.

### **Move-In Day Routes**

Follow the links below to find your route for move-in day as well as parking locations.

### Parliament Village

Directions	<u>Parking</u>
Guinn Hall	
Directions	<u>Parking</u>
Stark Hall	
Directions	<u>Parking</u>

#### Lowry Woods

**Directions** 

**Parking** 

### The Arch Denton

**Directions** 

**Redpoint Denton** 

**Directions** 

# **MOVE-IN SCHEDULE**

# **Parliament Village**

Tuesday, August 20th, 2024

### Mary's Hall

Find your arrival time slot on the Parliament Village Move-In Schedule page of the Move-In website: https://twu.edu/move-in-week/dates-schedule/parliament-village/

### **North Hall**

Find your arrival time slot on the Parliament Village Move-In Schedule page of the Move-In website: https://twu.edu/move-in-week/dates-schedule/parliament-village/

### South Hall

Find your arrival time slot on the Parliament Village Move-In Schedule page of the Move-In website: https://twu.edu/move-in-week/dates-schedule/parliament-village/

# **MOVE-IN SCHEDULE, cont.**

# Lowry Woods

Find your arrival time slot on the Lowry Woods Move-In Schedule page of the Move-In website: https://twu.edu/move-in-week/dates-schedule/lowrv-woods/

Thursday, August 22nd, 2024

**The Arch Denton** Find your arrival time slot on the The Arch Denton Move-In Schedule page of the Move-In website: https://twu.edu/move-in-week/dates-schedule/off-campus/

Find your arrival time slot on the Redpoint Denton Move-In Schedule page of the Move-In website: https://twu.edu/move-in-week/dates-schedule/off-campus/

# **Guinn Hall**

### Tuesday, August 20th, 2024

Find your arrival time slot on the Guinn Hall Move-In Schedule page of the Move-In website: https://twu.edu/move-in-week/dates-schedule/quinn-hall/

# **Stark Hall**

### Tuesday, August 20th & Wednesday, August 21st, 2024

Find your arrival time slot on the Stark Hall Move-In Schedule page of the Move-In website: https://twu.edu/move-in-week/dates-schedule/stark-hall/



Wednesday, August 21st, 2024

# **Off-Campus**

### **Redpoint Denton**

# YOUR COMMUNITY

# YOUR COMMUNITY, cont.

# YOUR ROOMMATE

We encourage you to call or email your new roommate. Getting in touch will give you a chance to get to know each other. Once you move into your residence hall or apartment, you will complete a roommate agreement with your roommate.

### **5 Tips for Getting to Know Your Future Roommate:**

### Tip #1

Set aside time to get to know your future roommate. Even if you selected your own roommate and already know them well, this is a necessary step.



Discuss and agree on your expectations. Communicating what you need is one of the best ways to eliminate problems before they become problems.

#### 0 Tip #3

Discuss your lifestyle and preferred study styles. How can both parties accommodate each other in what they need to be successful?

### Tip #4

Discuss both you and your roommate's comfortability with guests/visitors.

### Tip #5



Discuss who will bring what for the room. Don't feel pressured to coordinate decor; it's important to decorate in a way that makes you most comfortable.

# HOUSING STAFF

**Residence Director:** A full-time professional who lives on site and is responsible for the overall management of the residential operations and providing leadership for staff and students in the residential area. Your RD can provide you with individual counseling, support with roommate conflicts and conduct issues, and referrals to other university services.

**Resident Assistant:** A student staff member who lives in the residential community and serves as the primary resource for the residents for information and assistance. Your RA will help you throughout the year by planning community events, addressing roommate conflicts and answering any general questions you may have.

Academic Support Assistant: An undergraduate student who has been selected to serve as an academic liaison for residential students. The ASA can assist you with developing academic goals, providing referrals to offices on campus and developing successful ways to manage your course load.

### **FIRST FLOOR MEETINGS** First floor meetings will be held at 4 PM on Sunday, August 25. The meeting locations

First floor meetings will be held at 4 PM of will be posted around the building.



# **HOUSING AMENITIES**

# **DINING ON CAMPUS**

# WHAT'S IN MY ROOM?

Parliament Village, Guinn Hall and Stark Hall: Rooms are furnished with a twin XL bed, desk, chair, dresser and cabinet for each resident. Each unit also includes a microfridge, Wi-Fi and air conditioning.

Lowry Woods Community: Rooms are furnished with a full size bed, dresser, desk and chair for each bedroom. Each apartment also includes Wi-Fi, air conditioning, a sofa or love seat, side tables, chairs, stove, dishwasher, microwave and full-size refrigerator. Family Housing units are unfurnished, but come with all appliances.

Off-Campus Apartments: Rooms are furnished with full size bed (The Arch Denton) or full XL size bed (Redpoint Denton), in-unit laundry, sofa, side chair, dining room table and chairs, kitchen appliances and microwave, dresser (The Arch Denton only), desk and desk chair, and Wi-Fi.



## COMPUTER LABS

No computer? No problem! Computer labs are available in Mary's Hall, the Lowry Woods Community Center, the Guinn-Stark Commons, and the community buildings at The Arch Denton and Redpoint Denton.



# LAUNDRY

Washers and dryers are available free of charge in all residential facilities. Download the Speed Queen app to receive notifications and remotely monitor your laundry on campus. Off-campus housing has in-unit laundry.

# MAINTENANCE

#### To Submit a Work Order:

- 1. Visit http://www.twu.edu/fmc/.
- 2. Click on the icon for "Most Requested Services" and select "Work Orders."
- 3. Select "Work Request" from the menu on the left side of the page.
- 4. Complete the "Work Request Form" by filling in all required fields and selecting "Denton Campus" and "Denton Housing" for Facility and Repair Center.
- 5. Click "Submit."

For off-campus housing, please log into your resident portal.

# **PIONEER KITCHEN**

With a new academic year around the corner, Pioneer Kitchen is excited to serve you and be your number one stop for breakfast, lunch and dinner. Follow us on social media to stay in the loop with what's happening at Pioneer Kitchen. We have lots of events and giveaways in store, and you don't want to miss out.

O @\_pioneerkitchen

# 'GET' MOBILE APP

Did you know that you can order your food ahead of time? Avoid the lines next semester using our "GET Mobile" app. You can order meals ahead from Qdoba, Denton Eats, Hera's Kitchen, and Mondo Subs using your meal plan or your debit/credit card. Choose a time that works best for you and simply pick up at the location. The GET app also allows you to view your dining dollars balance and reload dining dollars.

## FIRST MEALS

The Dining Hall will serve brunch and dinner on August 20. Friends and family assisting their student with move-in may dine for free in the Dining Hall on August 20!

For more information, including dining hours and locations, go to <u>dineoncampus.com/</u> pioneerkitchen.

# CATERING

At Pioneer Kitchen, we love to cater! Pre-order cakes, premium dinners or even custom cookies on twu.catertrax.com to celebrate a birthday or any special occasion with us. Don't forget you can even use your dining dollars to pay for these special treats!



X @pioneerkitchen

f @pioneerkitchenTWU







# **DINING ON CAMPUS, cont.**

# **SAFETY AND SECURITY**

# **MEALS PLANS**

Have you signed up for a meal plan yet? Meal plans include Dining Hall meal swipes and Dining Dollars, which can be spent at any of the restaurants on campus, or even at The Market. Being on a meal plan provides you with so many benefits. You get to eat at any of the convenient dining locations on campus, which saves you time in between classes. You also get access to exclusive meal deals, and you save on taxes with each purchase.

#### Residential Meal Plans (available for those living on campus):

- 1. 10-Meal Plan: 300 dining dollars and 10 Dining Hall meals per week \$2,150 + tax
- 2. 15-Meal Plan: 300 dining dollars and 15 Dining Hall meals per week \$2,450 + tax
- 3. Block 100 Meal Plan: 750 dining dollars and 100 meals per semester \$2,375 + tax



# SAFETY TIPS

- 1. Lock your doors at all times. Double check the door to ensure it is locked.
- expecting someone.
- 3. Never prop open any exterior doors.
- lic areas, even for a short time.
- 5. Never share your ID with another person. Report lost IDs and keys immediately.
- night.
- pus.



# INSURANCE

While every effort is made to provide a secure environment, the University does not assume responsibility at any time for personal property and is not liable for the loss or damage of any article or personal property anywhere on the premises. We highly encourage our residents to carry appropriate insurance to cover personal property brought to campus. This may be done as a rider to an existing insurance policy or by purchasing separate insurance. NSSI Student Insurance has created a helpful web page for Texas Woman's University students. GradGuard offers college renters insurance to Texas Woman's University students at.

## SAFE PROGRAM

Safes are available on a first-requested, first-served basis free of charge to students living in the residence halls during the 2024-2025 academic year. TWU safes offer durable protection to keep your treasured items secured at all times. The safes are perfect for electronics, spare cash, important documents and anything else that needs to be stored securely. If you are interested in requesting a safe, please email housing@twu.edu to submit a request.

2. Always use your door viewer before opening your door to visitors, even when you are

4. Use lockable furniture for important items such as computers, tablets and personal documents. Do not leave personal items such as phones, purses or bags alone in pub-

6. Avoid letting people you do not know piggy back behind you as you enter your residence hall. Avoid walking alone at night. The University offers the Night Owls program to provide an escort when getting to and from on-campus destinations at

7. Text a friend to let them know when you are leaving a location and when to expect you to arrive. Educate yourself on the location of emergency call boxes around cam-



# **CAMPUS ACTIVITIES**

# WHAT TO BRING / LEAVE

# **PIONEER CAMP**

Pioneer Camp programs are designed to help you in your transition to campus through a variety of workshops, programs, and spirit events. Pioneer Camp begins on the Tuesday before classes begin and will continue through Sunday. Pioneer Camp is a great way to jump-start your TWU experience.

#### During the Week You Will:

- 1. Become more familiar with TWU's academic expectations.
- 2. Make new friends with other new students and current student leaders.
- 3. Connect with student organizations, campus activities, and ways to get involved.
- 4. Get to know the campus and community resources.
- 5. Serve the Denton community.
- 6. Get connected to TWU!

If you have any questions about Pioneer Camp, please contact the Center for Student Involvement at 940-898-3626.



# **BLOCK PARTY**

The annual TWU campus Block Party will be held from 6-8 PM on Friday, August 23. Kick off the start of the academic year with great food, entertainment and activities while making memories with your fellow TWU students. Block Party will be held at the TWU gardens near Fitness and Recreation and Stark Hall on Chapel Drive.

# HOUSING & DINING EVENTS

Keep up with Housing & Dining events by staying engaged with your residential community, following social media, and by following the university event calendar at www.twu.edu/calendar/.



@TWUHousing



@HousingTWU



# **BRING IT**

- Personal hygiene items
- First aid kit / thermometer •
- Travel container for your toothbrush
- Hand sanitizer
- Disinfectant wipes
- Toilet paper (except for residents of Parliament Village)
- Towels (bath & washcloths)
- Shower curtain (except for residents of Parliament Village)
- Television
- Laptop / calculator / printer
- Broom/dust mop •
- Cleaning products / detergent / fabric softener
- Laundry bag or basket / lingerie bag
- Hangers for clothing
- Plastic bowls / mugs / napkins / paper towels / silverware
- Comforter / mattress pad / blanket / pillow(s) / pillowcases
- Small personal fan
- Coffee maker
- School supplies
- Clock radio
- Flashlight
- Umbrella
- Surge protector
- Campus Canopy
- 6'x3' closet curtains (PV only, must be flame resistent)
- Health insurance card / other important documents

An apartment-specific bring/ leave list can be found on the Move-In website.

Items denoted with an asterisk (\*) are allowed in Lowry Woods Community.

# LEAVE IT

- Landline phones
- Wireless routers
- Concrete blocks or bricks
- Bed risers
- Candles / plug-ins
- Incense / wax warmers
- Pets (exception fish)
- Halogen lamps
- Space heaters
- Multi plug converter / extension cords
- Large refrigerators
- Cooking appliances\*
- Toaster\*
- Electric skillet\*
- George Foreman type grills\*
- Any appliance with exposed heating
- elements

#### **Know Your Bed Size**

- Parliament Village, Guinn Hall, Stark Hall: Twin XL
- Lowry Woods, The Arch Denton: Full
- Redpoint Denton: Full XL (queen bedding works well)

A complete list of prohibited items can be found in the Residence Life Handbook.

#### WHERE DO I GO ON MOVE-IN DAY?

Go directly to the building/residence hall to which you were assigned. Signage and volunteers will be placed around campus to direct you, and residence hall staff will be at your building to welcome you when you arrive.

#### CAN I BRING MY BICYCLE?

Yes. Members of the TWU community may register their bicycles with <u>TWU DPS</u>. Individuals are encouraged to take advantage of this free service, which assists the department in its efforts toward the prevention and recovery of stolen bicycles.

### AS A PARENT/RELATIVE/FRIEND WHO ASSISTED WITH MOVING IN, CAN I SPEND THE NIGHT IN MY STUDENT'S RESIDENCE HALL?

We ask that any guests of the student on move-in day make other arrangements after the move. A list of area hotels has been provided for your convenience at on the Move-In Website.

### MAY I MOVE IN EARLY OR LATE?

Only students who are required to be here for a TWU sponsored program or activity will be able to arrive early. You may move in late, although you may miss some valuable programming. Please notify the Department of Housing & Dining if you will be arriving on or after Friday, August 23. Residents must claim their space by 5 PM on the first day of classes, August 26.

#### CAN I BRING MY PET?

It is prohibited to bring dogs, cats or other pets (except fish: see the Residence Life Handbook for more information) inside any university-controlled buildings with the exception of approved service and/or emotional support animals. All emotional support animals must be approved by the Disability Services for Students Office.

### HOW DO I PAY MY HOUSING BILL?

Payments for housing or dining balances can be made in person at the Bursar's Office on the Denton campus or online through the TWU Online Payment System. All prior term balances must be paid in full in order to register for a future term.

#### HOW DO I MOVE MY BELONGINGS?

Students living in Parliament Village, Guinn Hall or Stark Hall may have their belongings unloaded and moved to their rooms by USS. Students in Lowry Woods and Off-Campus Housing are responsible for moving their own belongings. Moving carts and dollies will be provided, and volunteers will be on site on opening day.

### HOW DO I GET A PARKING PERMIT?

A parking permit can be purchased online from the TWU Parking Office. Complete parking rules and regulations, as well as the online ordering form, can be found on the TWU Parking page starting August 5.

### WHAT WILL I BE EXPECTED TO DO AFTER I MOVE-IN?

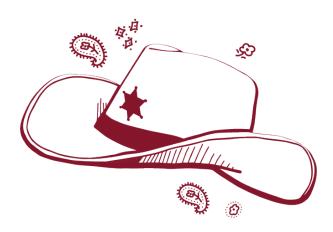
Once you move in, you will begin Pioneer Camp activities. Please visit the Pioneer Camp page for more info.

### WHAT IF I NEED DISABILITY ACCOMMODATIONS?

Students requesting services must complete an application form and provide Disability Services with verification of a disability. Once registered, students are eligible to receive appropriate accommodations through the university. Students should register with the Office of Disability Services for Students as early as possible to help ensure that all accommodations are in place by the beginning of the semester.

### WHEN DOES MY MEAL PLAN BEGIN?

Residential meal plans will be active on August 20. Commuter meal plans will be active by August 21.



Please contact the Office of Housing & Dining at housing@twu.edu or 940.898.3676 with any additional questions.