



## CAMPUS-WIDE SAFETY AND RISK MANAGEMENT EFFORTS

TWU Facilities has implemented enhanced cleaning procedures, including the use of EPA-registered disinfectants that quickly inactivate the COVID-19 virus. To support this effort, disinfectant and paper towels will be placed in classrooms and common areas for use by occupants. Plexiglas shields have been installed in locations where frequent face-to-face interactions are likely to occur (counters, reception desks, etc.). Signage, yard signs and floor markings will be placed throughout the campus to remind the TWU community of expectations and measures they can take to prevent the spread of COVID-19. Entry and exit doors in busy buildings have been designated and elevator occupancy has been reduced to four or fewer. Hand sanitizing stations will be strategically placed throughout the campus. Drinking fountains have been disabled; however, water filling stations remain operational. Face-to-face courses will have reduced density to allow for social distancing. In addition, many courses will be offered with online and hybrid options.

All employees are required to complete training on COVID-19 preventative measures, and employee travel has been restricted. And employees who are sick or have any COVID-19 symptoms are required to stay home and report their symptoms to TWU Risk Management. TWU employees, contractors and students are required to wear face coverings when within 6 feet of others. This means that **face coverings will be required when indoors, including in classrooms**, except when students are in their own residence hall room, eating or drinking. In addition, if a student does not wear a mask, she may be asked to sit away from the rest of the class. *(Students who cannot wear face coverings for health or other reasons may seek accommodations).*

Additionally, TWU Risk Management has **employees who are certified in contact tracing** by John Hopkins University, allowing TWU to quickly identify individuals who may have been exposed to COVID-19 and quarantine them.

## HOUSING AND DINING

Our staggered move-in process will be modified, and we are reviewing all residential experiences to ensure safety. Fall move-in will begin on Sunday, August 16 and continue through Wednesday, August 19 for our concierge move-in service. Students will be notified in early July of the move-in schedule. We will also accommodate students who want to move in and drop off items prior to the official move-in date. **Fall 2020 move-in details will be available in early July on the Housing webpages.** While students are strongly encouraged to bring their own face coverings, Housing has ordered masks for all staff and any residents who need them. Residential students who become sick will be required to self-isolate in their room or in a designated quarantine floor. Residential students and their guests will be strongly encouraged to wear face coverings in public areas, and public areas will be sanitized multiple times each day.

Chartwells, our dining service provider, is committed to food safety and wellness, and is taking additional precautions to provide clean and safe dining environments. Dining locations will operate with reduced seating while offering dine-in, grab-and-go, and order-ahead options. Other safety measures include: cleaning and sanitizing food contact surfaces every 30 minutes;

sanitizing high contact areas such as tables, chairs and digital ordering devices between service periods; having dedicated cleaning concierges focused on monitoring and cleaning high contact areas; and making hand sanitizer readily available to guests. Restrooms will be cleaned and sanitized hourly, and at the end of each day, facilities will be disinfected using EPA-registered disinfectants that inactivate the COVID-19 virus.

## STUDENT HEALTH SERVICE PROTOCOLS

Student Health Service (SHS) is employing new safety measures to protect students and our team, including **universal mask use, temperature checks, social distancing and separating any COVID-19 symptomatic patients from others.** All SHS staff wear masks and are screened each morning for COVID-19 illness.

Regardless of campus affiliation, SHS will continue telehealth options for a variety of health-related issues to provide care to students. In person medical care and services are also available on the Denton campus by appointment, and **all students must wear masks in the clinic.** SHS screens all patients for COVID-19 related symptoms prior to entering the clinic. Those with symptoms that could be COVID-19 illness will be directed to use a separate entrance to avoid exposure to other students and staff.

SHS uses two types of tests for COVID-19: PCR testing for those who may currently have this virus and antibody tests for those who may have had the virus several weeks ago or longer. SHS sends COVID-19 PCR tests to several labs and does not anticipate a shortage of testing materials.

## COVID-19 TESTING OPTIONS BY CAMPUS

**Denton Campus:** SHS provides COVID-19 PCR testing for those who may have current infection as well as antibody testing for those who may have experienced prior infection. **All COVID-19 tests are provided without copay for students with and without insurance.** All services are by appointment only. SHS is also able to provide lab orders for students requesting COVID-19 antibody testing at an outside laboratory facility.

**Dallas Campus:** Students who may have current COVID-19 illness may come to the Denton campus for PCR testing with SHS. SHS will also help students locate a testing facility in Dallas County. SHS is able to provide lab orders for Dallas Campus students requesting COVID-19 antibody testing at an outside laboratory facility. Dallas students may also utilize nearby Concentra Urgent Care at 2920 N. Stemmons Freeway for COVID-19 antibody testing or prescreening prior to return to work; **tests are without copay for those with and without insurance.** Please note that Concentra does not provide testing for those with active COVID-19 infection.

**Houston Campus:** Students may go to nearby UT Health Science Center at 7000 Fannin, Suite 1620 for COVID-19 PCR testing to screen for current infection as well as antibody testing for possible prior infection. **Tests are available without co-pay for those with insurance. For uninsured students with possible COVID-19 illness, SHS will assist them in locating an appropriate testing facility in Harris County providing testing at no cost to the uninsured.** SHS is able to write orders for Houston Campus students to have COVID-19 antibody testing at an outside laboratory facility.